

**GOVERNMENT OF ANDHRA PRADESH**  
**ABSTRACT**

IT&C Department – Policy and Guidelines for provision of mobile communication facility to State Government and Local Government officials – 2009 – Orders – Issued.

---

**INFORMATION TECHNOLOGY & COMMUNICATIONS DEPARTMENT**  
**(Communications Wing)**

G.O. Rt. No.234

Dated: 25.07.2009  
Read the following:

1. Circular No.741/IT&C/2003, Dated 13.11.2003.
2. Circular No.1466/IT&C/2003, Dated 23.12.2003.
3. Circular No.277/IT&C/2004, Dated 12.02.2004
4. Circular No.939/IT&C/2004, Dated 07.06.2004
5. G.O.Rt.No.371, IT&C Department, dated 24.09.2004.
6. G.O.Rt.No.194, IT&C Department, dated 20.06.2007
7. G.O.Rt.No.291, IT&C Department, dated 27.09.2007
8. G.O.Rt.No.201, IT&C Department, dated 13.06.2008
9. G.O.Rt.No.19, IT&C Department, dated 02.08.2008

ORDER:

Government have decided to provide cellular phones to eligible State and Local Government officials, requiring mobile Tele-services, to ensure effective communication, increased access and accountability. Vide circulars 1<sup>st</sup> to 3<sup>rd</sup> read above, IT&C Department identified through APTS Ltd., four Closed User Groups (CUG), based on tariff, service and coverage in the State and provided more than 14000 cell phones to identified officials. IT&C Department with a view to streamline the provision of cell phones has defined the Guidelines for issue of cell phones to all eligible State and Local Government officials, vide reference 5<sup>th</sup> above, which also gives the tariff and rentals of four Closed User Groups for GoAP. IT&C Department has identified and empanelled Service Providers with Revised CUG Tariffs and rentals vide G.Os 6<sup>th</sup>, 7<sup>th</sup> and 8<sup>th</sup> read above from time to time which were valid for one year as mobile phone tariffs were coming down in time.

2. In order to provide the policy and guidelines issued through GOs vide reference 3<sup>rd</sup> to 8<sup>th</sup> read above from time to time at one place they are given below:
  - a) Three categories are defined as below:

|               |   |
|---------------|---|
| Category I:   | Includes HOD's, Secretaries and above, equivalent rank. |
| Category II:  | Includes Deputy Secretaries and above, equivalent rank. |
| Category III: | Includes all the gazetted officers.                     |

HOD to identify officials requiring mobile tele-services to ensure increased access and accountability.

- b) Handsets – For the officers in category-I, the cost of handset is limited to a maximum of Rs.12,000/- and for category-II and III cost of handsets limited to Rs.3,000/-.
- c) Recurring charges ceiling for Category-I is Rs.2,000/- per month (inclusive of rental) for Category-II Rs.1,375/- per month and for Category-III Rs.625/- per month.
- d) IT&C Department is now not providing cell phones to any department. New requirements as identified by HOD can be met by choosing any one of the empanelled service providers as per the tariff plan given below. The cost of cell phones and recurring charges have to be borne by the concerned department from their utility funds only. Any GoAP connection if existing on different tariff plans and service providers other than empanelled they have to migrate to empanelled service providers only to take advantage of the low tariff and facilities.
- e) For replacement of lost or old handsets, it is advised that handset replacement can be done in case of theft, as per existing Government procedures for theft cases. Further handset replacement can be considered in case of wear and tear once in three years.
- f) All the authorized users of Mobile Phones can make use of additional/new technologies on Mobile Phones like GPRS, EDGE etc., subject to the ceiling fixed for usage of Mobile Phones by the Government from time to time.

Cont..2



3. In view of Service Providers providing mobile communications in the State offering competitive prices for rentals and CUG calls, IT&C Department has now identified and empanelled the Service Providers providing the following Closed User Groups for GoAP, with special tariff and rental as given below:

|       | Tariff Plan (Pulse 60 Sec)             |  | Empanelled Service Providers   |
|-------|--|--|--|
| 1.    | Monthly Rental Charges                 | Rs. 99/-                                 | 1. M/s. Airtel<br>2. M/s. BSNL<br>3. M/s. Reliance<br>4. M/s. Tata Indicom<br>5. M/s. Vodafone |
| 2.    | <b>LOCAL CALLS (With in AP Circle)</b> |  |  |
| (a)   | Outgoing within group                  | Free                                     |  |
| (b)   | Outgoing outside group (Rs./Min.)      |  |  |
| (i)   | To own network mobile                  | 0.25                                     |  |
| (ii)  | To other network mobile                | 0.45                                     |  |
| (iii) | To fixed line phones                   | 0.90                                     |  |
| 3.    | <b>STD Outside Circle</b>              |  |  |
| (a)   | To any mobile                          | 1.00                                     |  |
| (b)   | To any fixed line phones               | 1.00                                     |  |
| 4.    | <b>SMS</b>                             |  |  |
| (a)   | Local                                  | 0.25                                     |  |
| (b)   | National                               | 1.00                                     |  |
| (c)   | International                          | 5.00                                     |  |
| 5.    | National Roaming Rental                | FREE                                     |  |
| 6.    | National Roaming Charges               | As per TRAI guidelines from time to time |  |
| 7.    | Itemized bills                         | FREE                                     |  |

4. This G.O. supersedes all the previous GO's issued vide reference 3<sup>rd</sup> to 8<sup>th</sup> read above and would be valid for two years with effect from 01.08.2009. All existing CUGs of the departments have to be migrated to the empanelled service providers as per the terms and conditions given from paras 2 to 3 given above.

5. This order does not require the concurrence of Finance Department.

(BY ORDER AND IN THE NAME OF THE GOVERNOR OF ANDHRA PRADESH)

Dr. SAMEER SHARMA  
SECRETARY TO GOVERNMENT

To  
 All Spl. Chief Secretaries/Prl. Secretaries/  
 Secretaries of all Departments in the Secretariat.  
 All Heads of the Departments of the State  
 Peshis of all Ministers  
 The Managing Director, APTS Ltd., Hyderabad.  
Copy to:  
 P.S. to C.M  
 P.S. to CS  
 Electronic Documentation Centre, (EDC), AP Secretariat.  
 Stock File / Spare Copies.

// FORWARDED :: BY ORDER //

*Chidwamy*  
SECTION OFFICER  
KS